

Gender - Engagement

Event/Source	Feedback
<p><i>Stockport NHS Foundation Trust consultation for SES</i></p>	<p>Service provision:</p> <ul style="list-style-type: none"> • Developing single sex accommodation to promote patient dignity should be priority; • Lack of guidance in responding to needs of transgender patients; <p>Staff training should include:</p> <ul style="list-style-type: none"> • Awareness and understanding of transgender issues and needs; • Responding appropriately to patient requests for same sex nursing care; • Applying the Trust's chaperone policy.
<p><i>Stockport PCT consultation for SES</i></p>	<p>Men</p> <p>Consultation with men took place at the Lapwing Centre in Brinnington at the closed gym session for PARIS participants. However, there was only a small number of participants so feedback must be used with a great deal of caution further examination of the health needs of men is needed.</p> <p>Half of the respondents said that the way services were currently delivered makes them less likely to access them and that areas for improvement were increase information about services and how to access them and to make services more available & accessible.</p> <p>A key area identified men for the PCT to address and improve are</p> <ul style="list-style-type: none"> • Mental health services / organisations to work better together. <p>Women</p> <p>Consultation with women took place at Stockport Women's Centre. The number of participants where low, with 10 women participating, and due to the nature of some of the services provided at the Women's Centre, which are around supporting women experiencing domestic violence, depression and other mental health problems, the findings need to be used with caution as the experience of this group might not be fully reflective of the majority of women in Stockport.</p> <p>Health Concerns:</p> <p>Stress was the main health issue that respondents were concerned about but women were also concerned about smoking and mental health/well-being.</p> <p>All women interviewed have visited their GP within the last 12 months and the majority of women had visited their dentist within the last 12 months, and the majority of respondents were very satisfied with the way GP/dentist services met their needs.</p> <p>The majority of respondents felt hey had easy access to information about health needs, although did felt they did not and areas were more for more</p>

information included, mental health problems and services and heart disease.

When women were asked if they had easy access to information about how to access appropriate services the majority of women said they did. Two women said they felt like they didn't have easy access and they felt this could be improved by providing more information at GP surgeries and that GPs had more awareness of mental health issues.

1/3 of women said that the way services were currently delivered made them less likely to access them. Suggested improvements were included:

- Improve and change the way services are delivered by improving the process of accessing mental health services by making it quicker
- Greater awareness from GPs on mental health issues and conditions
- A better explanation of mental health services and what is available to access for the patient.
- Have longer with a GP to discuss a number of health issues and concerns as at the moment there is only usually only time to discuss one issue and so feel rushed.
- More information about family planning clinics in Stockport PCT
- Better wheelchair access for people with disabilities at GP surgeries
- More information on women's health issues and services
- Better access to dentists and shorter waiting times to see a dentist